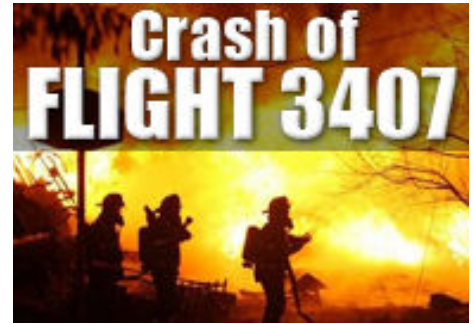


Bringing Calm to Chaos:

Coordinating the Recovery from the Crash of Continental Flight 3407



This presentation provides valuable insight into the effective coordination, communications and cooperation that went into the recovery efforts following the crash of Continental Flight 3407 in Clarence Center, NY that occurred on February 12, 2009.

The presentation includes radio traffic of the initial moments of chaos that ensued after a commuter plane crashed into a single family residence just a few steps from the Clarence Center firehouse, killing 50 people.

Erie County Deputy Fire Coordinator Tiger Schmittendorf will share a big picture overview of the local, county, state and federal agencies and the more than 1,000 responders who cooperated in restoring calm to this small community so quickly. He'll share how training, teamwork and effective implementation of the incident command system played such an important role in the overall success of the incident.

It can happen here...

Tiger Schmittendorf serves as deputy fire coordinator for the Erie County Department of Emergency Services in Buffalo, N.Y. He is responsible for coordinating the training of 97 fire departments and more than 5,000 firefighters. Schmittendorf is a nationally certified fire instructor and has been a firefighter since 1980. He served as a leader on the unified command team that managed the recovery from the crash of Continental Flight 3407 in Clarence Center, N.Y. Visit www.erie.gov/fire or connect with him on FirefighterNation.com.